

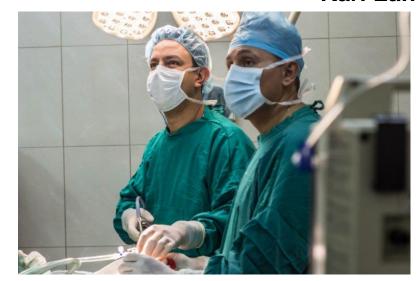




Observance of Implementing the Financial and Targeting Agreement between Vienna General Hospital and Medical University Vienna with an Innovative Monitoring System

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Background

Vienna General Hospital and Medical University of Vienna

- operate as independent organizations with different management and leadership structures.
- No use of shared potentials
- To meet future challenges in healthcare a joint management is needed.

Financial and Targeting Agreement

- Strategic objectives: organizational, financial and personnel goals from 2016 to 2024.
- Implementation of goals and cultural change process supported by a newly installed Management and Supervisory Board.









Methods

Implementation

- In addition to strategic main objectives, operative goals were derived.
- Close collaboration between both organizations is required.

Examination of

- strategies to build an efficient health system governance.
- Aiming at challenging current needs and provide supply structures to deliver better care for Austrian patients.









Methods

The Monitoring System

- examines progress and quality of implementation.
- provides a constant observance of structures, processes and outcomes.
- represents a transparent control and communication tool.

The measurement circuit consists of

- (1) clear goal definition
- (2) coordinated actions
- (3) progress in implementation and
- (4) assessment of goal achievement.









Results

Progresses as well as regresses or challenges, are affecting the outpatient and inpatient care system in the metropolitan region of Vienna.

Results show changes in key topics

- reinforcement of cooperation, strategic alternatives and focus on research and supply structures.
- In every reporting year, partners are continuously informed about progresses and challenges within the process.









Discussion/Outlook

- Upcoming challenges could threaten and influence the implementation of closer goals.
- To ensure the observance of requirements, an adaptation of legal requirements have to be discussed.
- > The Monitoring System will provide
 - more detailed qualitative and quantitative information about progress
 - and possible obstacles of implementation.









Thank you for your attention!

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