

Observance of Implementing the Financial and Targeting Agreement between Vienna General Hospital and Medical University Vienna with an Innovative Monitoring System

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Background

- **Vienna General Hospital and Medical University of Vienna**
 - operate as independent organizations with different management and leadership structures.
 - No use of shared potentials
 - To meet future challenges in healthcare a joint management is needed.

- **Financial and Targeting Agreement**
 - Strategic objectives: organizational, financial and personnel goals from 2016 to 2024.
 - Implementation of goals and cultural change process supported by a newly installed Management and Supervisory Board.

Methods

➤ **Implementation**

- In addition to strategic main objectives, operative goals were derived.
- Close collaboration between both organizations is required.

➤ **Examination of**

- strategies to build an efficient health system governance.

➤ **Aiming at challenging current needs and provide supply structures to deliver better care for Austrian patients.**

Methods

➤ **The Monitoring System**

- examines progress and quality of implementation.
- provides a constant observance of structures, processes and outcomes.
- represents a transparent control and communication tool.

➤ **The measurement circuit consists of**

- (1) clear goal definition
- (2) coordinated actions
- (3) progress in implementation and
- (4) assessment of goal achievement.

Results

- **Progresses as well as regresses or challenges, are affecting the outpatient and inpatient care system in the metropolitan region of Vienna.**

- **Results show changes in key topics**
 - reinforcement of cooperation, strategic alternatives and focus on research and supply structures.

- **In every reporting year, partners are continuously informed about progresses and challenges within the process.**

Discussion/Outlook

- **Upcoming challenges could threaten and influence the implementation of closer goals.**
- **To ensure the observance of requirements, an adaptation of legal requirements have to be discussed.**
- **The Monitoring System will provide**
 - more detailed qualitative and quantitative information about progress
 - and possible obstacles of implementation.

Thank you for your attention!

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