Factors Influencing the Experience of Empowerment and Client-Centeredness in Flemish (Proxy) Budget Holders

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Politehnica University of Bucharest, Bucharest, Romania
Context: Flanders

Retrieved from: https://european-union.europa.eu/principles-countries-history/eu-countries/belgium_nl

Financing of disability care and support

(Pattyn et al. 2021, Health Policy)

Demand-side, budget holders

Supply-side, professionals and organizations
Conceptual framework (Pattyn et al. 2023, The Patient)

**Empowerment – PE scale** (Pattyn et al. 2024, Disability and Rehabilitation)
- Meaning + Competence
- Impact + Self-determination

**Contextual factors**
- Financial climate
- Rules and regulations
- Access to information

**Personal factors**
- Respondent type
- Disability type
- Knowledge of the sector
- Financial resources

**Client-centred care – CCCQ** (Pattyn et al. 2024, Disability and Rehabilitation)
- Conduct by caregiver
- Autonomy
Method: survey research

- **Recruitment:**
  - Convenience sampling
  - Multiple recruitment sources

- **Respondents:**
  - 224 (proxy) budget holders

- **Analysis:**
  - Factor analysis
  - Hierarchical linear regression analysis
Results: no association with all CCCQ scores

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<td>Information accessibility and the interaction term with PE score</td>
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<td>Flexible budget use and the interaction term with PE score</td>
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<td>Disability type</td>
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<td>Knowledge of the care and wellbeing sector</td>
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## Results: differences in CCCQ scores

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<tr>
<th></th>
<th>Financial status</th>
<th>Search for a suitable caregiver</th>
<th>Respondent type</th>
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<tbody>
<tr>
<td><strong>Total CCCQ score</strong></td>
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<td><strong>CCCQ conduct by caregiver scores</strong></td>
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<td><strong>CCCQ autonomy score</strong></td>
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Interaction budget height with PE score
Interaction PB administrator with PE score
Conclusion: recommendations

- Provision of budgets that sufficiently cover all care needs
- Involvement of the budget holder in PB management and use
- Clear information about the cash-for-care system

Future research: associations with other contextual factors
Thank you! Time for

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