General strategy for improving digital skills of the Italian health workforce

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We are going digital!
What about the health workforce skills?

Italy, co-funded by the EU (NRRP, ESIF), is investing more than 5 billion euros in the digitalisation of the NHS → EHR, telemedicine, new technologies and information systems.

Italy (60 million inhabitants) has more than 1.2 million registered health professionals distributed in 30 health professions, working as employees and/or self-employed, in public and/or private sector.

For each registered health professionals is mandatory to gather 150 credits every 3 years within the National CPD system.
Digital health upskilling

- **November 2022**: EU DG REFORM funded the Technical Support Instrument (TSI) DIGITAL SKILLS TO INCREASE QUALITY AND RESILIENCE OF THE HEALTH SYSTEM IN ITALY - REFORM/SC2022/047 → TSI DIGITAL SKILLS

- **November 2022 → February 2024**: Ministry of Health, Department of Digital Transformation, ProMIS, AgeNAS with the collaboration of the Italian Regions and the technical support of Deloitte Consulting worked on:
  1. Digital skills situation analysis
  2. EHR Communication and Training Operational Guidelines
  3. **Digital Skills Upskilling Strategy**
  4. Action Plan
We have a strategic plan! Its called doing things

Digital Upskilling Lifecycle Model

- **Strategic Digital Skill Development Governance**: Effective governance structures ensure alignment with national and regional digital education objectives for sustainable skill enhancement.
- **Tailored Training Design Importance**: Customized training designs facilitate targeted skill development, essential for quality health system digitalization at regional levels.
- **Planning for Skill Execution Success**: Thorough planning guarantees smooth execution of digital skill programs, vital for achieving continuous competence enhancement in healthcare settings.
National strategy and individual targets

National portfolio

Digital Personas

Individual targets
It’s time to act!

The Digital Skills Strategy will establish a Digital Education Programme embedded into the already existing compulsory national CPD programme (ECM in Italian).

On 30th May a Regional Partnership on Digital Skills Upskilling has been launched with the aim to:
- **Pilot** the Digital Education Programme,
- **Evaluate** the pilot results,
- **Improve** and **implement** the strategy.
Thank you!

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